



## Product Overview

# Jatheon iMessage Capture and Archive

**Let your team use iMessage like they always have — while you stay fully compliant.**

Jatheon allows organizations to capture and monitor iPhone iMessage communication to meet compliance laws and respond to open data and legal requests quickly. It also helps to improve overall business intelligence and information governance.

With advanced search built for extremely large volumes of data, a complete compliance and ediscovery feature set, and an innovative approach to retention policies and legal case management, Jatheon streamlines the search, management and export of business-critical iMessage records while providing the highest security on the market.

## How does iMessage capture work on Jatheon?

### Decide who you want to archive

Getting started is quick and straightforward. Connect your identity provider to Jatheon — many are supported, including Microsoft 365 Entra, on-prem Active Directory, Google Workspaces, Okta and others. Or you can simply upload a CSV file. Then select the phone numbers and users who will be archived to get approval from. Apple requires us to get individual approval.

## Connect all iMessage accounts

We will notify all users via email to allow archiving on their account — each employee will need to log in using their Apple credentials and allow iMessage to forward data to Jatheon Cloud. There's no need to install additional apps or retrain users. The whole process takes minutes and comes with clear step-by-step instructions. Federated Apple logins are also supported.

## Separate personal and business communication

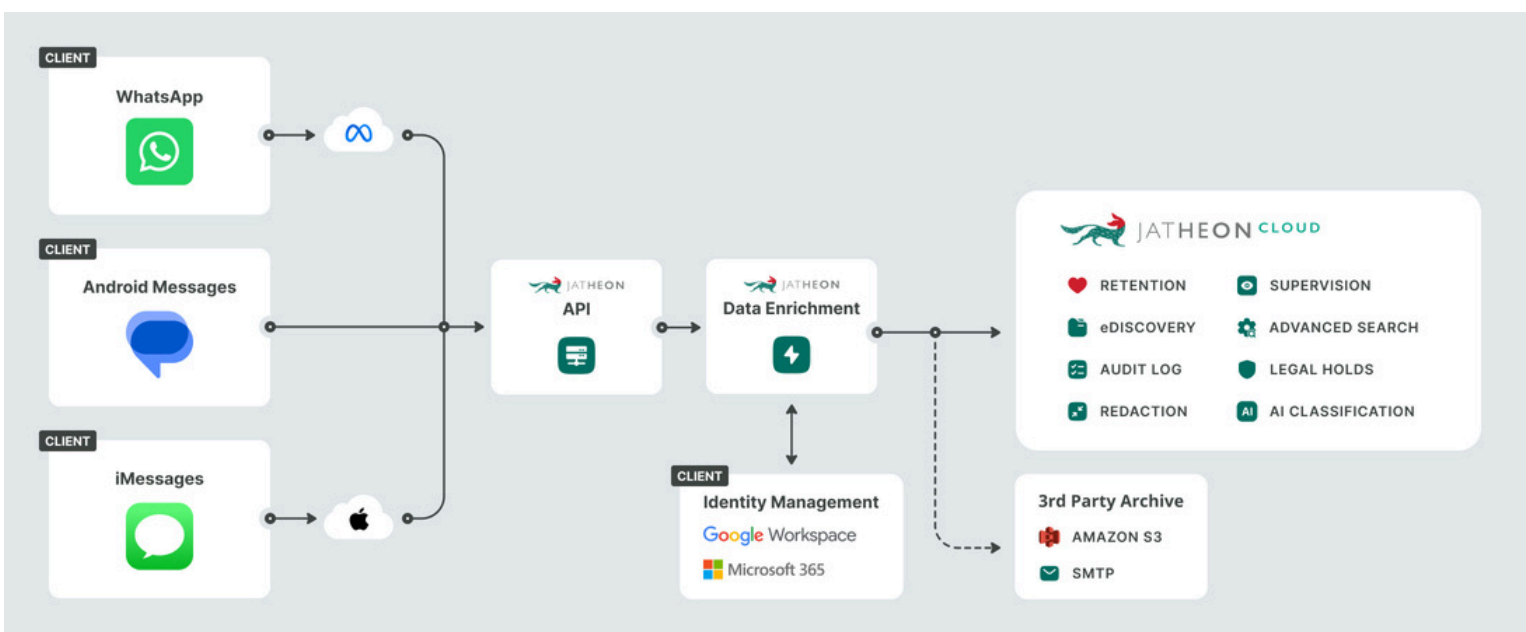
Sometimes you don't want personal communication with friends and family archived. Jatheon Cloud allows a whitelist or blacklist. This way, you can completely exclude personal contacts or mark specific business-related conversations to be captured. Jatheon Cloud makes it simple to manage and update these lists whenever needed.

## Track and supervise your message flow

You can apply custom retention policies to ensure your data lifecycle aligns with compliance standards. AI automatically flags potential compliance risks, dramatically reducing false positives and saving thousands of hours in manual review. And with AI layered on top of your archive, you gain powerful insights that transform your stored data into a strategic advantage.

## No vendor lock-in and no usage limits

We won't keep your data hostage. You have complete ownership of your information at all times, with simple, no-fee exit options. All data is stored in its native format and there is no limit to the number of your retention policies, exports, or searches you can perform.



## Comprehensive capture: All iMessage data points other systems miss

	Jatheon iMessage Archive
<b>Deployment</b>	On native iMessage app
<b>Supported Messages</b>	iMessage, RCS, SMS
<b>Operating Systems</b>	iOS
<b>Phone number</b>	BYOD, Corporate or Enterprise
<b>Multi-device</b>	Yes, all clients captured
<b>MDM control</b>	Yes
<b>Supported features</b>	
<b>Channels</b>	DM & Group Chats
<b>Text</b>	Yes
<b>Edited messages</b>	Yes
<b>Deleted messages</b>	Yes
<b>Supported data types</b>	
<b>Image</b>	Yes
<b>Video</b>	Yes
<b>Sticker</b>	Yes
<b>Audio message</b>	Yes
<b>Location</b>	Yes
<b>Documents</b>	Yes
<b>Contacts</b>	Yes
<b>Poll</b>	Yes

# How Jatheon enables compliance and business intelligence

## Full iMessage capture

Archive all features of iMessage, all devices logged into the same account, and individual and group chats with full visibility for edits and deletions.

## Compatible with BYOD and corporate devices

With complete separation between private and business texts on personal devices. In addition, it's fully compatible with individual and federated Apple Logins. With Whitelist, you archive only listed numbers, and ignore the rest. With Blacklist, you ignore all communication with listed numbers, archive everything else.

## Store on Jatheon or send to a third-party archiver

Have an existing archiving solution already? Jatheon can act as a connector only available as a standalone service or integrated in a unified archive with other data sources. Keep your data securely in Jatheon or send it to a third party archiving destination via SMTP or S3.

## SSO for identity provider

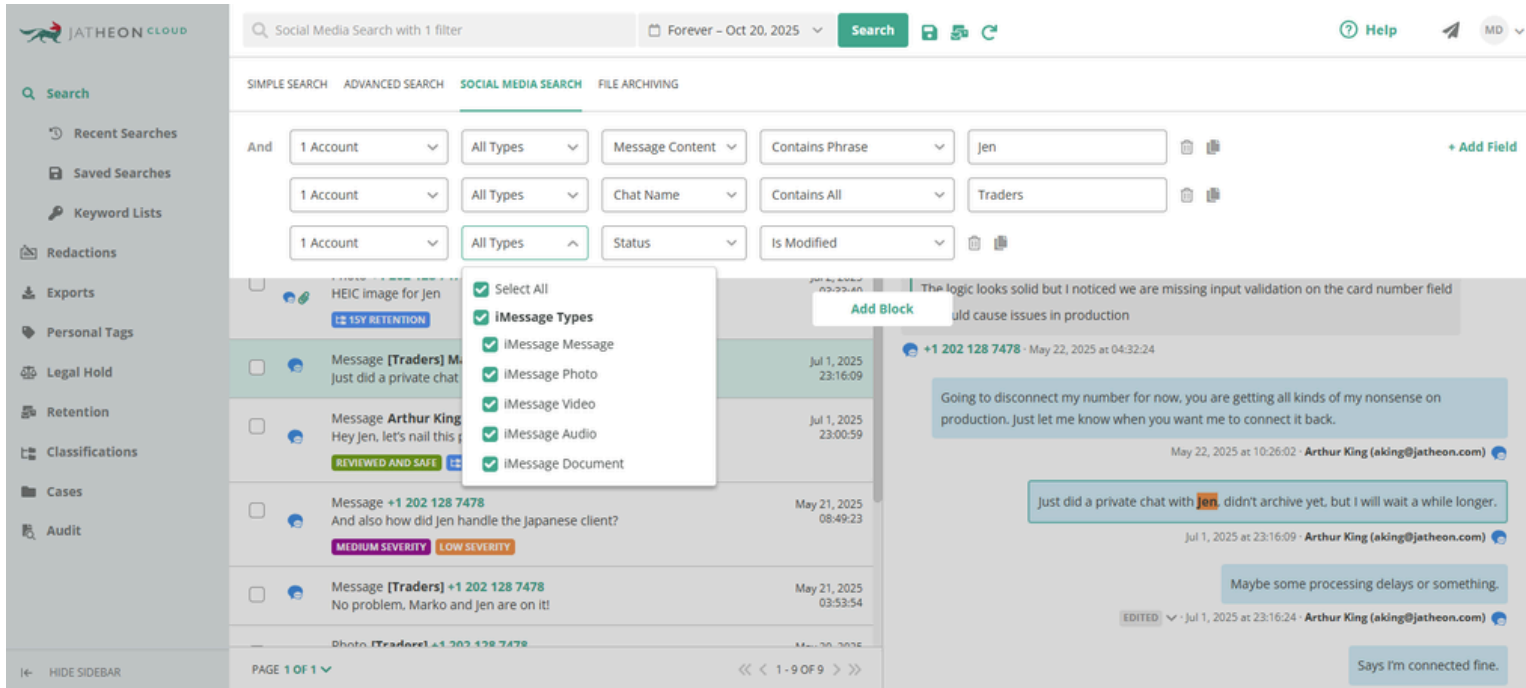
Supports Microsoft 365 Entra, Google Workspaces, on-prem Active Directory, Okta, Cisco Duo, and other SAML2 identity providers for seamless user management.

## In-depth search and granular retention policies

Advanced search and filters with 10+ criteria and 30+ boolean operations. Review messages in context with full, scrollable conversation threads. View full edit and delete history for all messages. Export to PDF or HTML with the same look and feel. Customizable retention policies based on full search criteria with multiple action options.

## Best in class technical support

Gartner Peer Insights and Voice of the Customer rank Jatheon support 5 stars for the last 5 years running. 24/7 technical support chat is built into the platform and also available over the phone.



## Compliance



HIPAA



GDPR



SOC 2



ISO 27001:2022

## About Jatheon

Since 2004, Jatheon has relentlessly focused on delivering an all-in-one data archiving solution that supports the widest array of use cases, communication channels and deployment options. Our solution mitigates risk, saves costs and improves visibility with advanced data retention, search/discovery, and supervision capabilities, all backed by world-class support. With analyst validation from Gartner®, Radicati and InfoTech, Jatheon achieves 100% customer retention and is consistently ranked among the highest recommended archive solutions on the market.

Jatheon is headquartered in Toronto, Canada and serves clients worldwide through a wide network of global business partners. For more information, please visit [www.jatheon.com](http://www.jatheon.com).